



## **PWUA UPDATE NO 5 NOVEMBER 2023**

### **Letterboxes stuffed with Wet Circulars and Newspapers**

PWUA raised with DX management the issue of riders having to deliver mail to letterboxes stuffed with circulars and newspapers particularly when wet. This has a bearing on riders achieving KPI's and may well be part of the KPI working groups scope. Reach Media or whoever else is responsible for the delivery of these items need to deliver said items in the correct letterbox place.

Reachmedia have advised DX management that they will let the teams know to not block the main section, but they did say there are a lot of other people who make deliveries, not just them.

### **KPI and run structure/classifications Working Party starting soon**

Some members have told us that they are unaware of the Run Classifications or how the KPI's are calculated. We are concerned about this unknown impact. Members incomes are affected and some runs are considerably harder to hit '*targets*'. PWUA members want well-defined, achievable, fair KPI's and run designs. Working Party Attendees will be DX Management, 2 PWUA Delegates and PWUA Organisers.

Members questions:

- What are the Key Performance Indicators and Run Classifications?
- How are they calculated?
- How are the KPI's and Run Classifications brought into effect?
- How does it impact workers?

**Please email your list of ideas to your organiser to enable a review of KPI's and run structure.**

**JOIN** us at [www.pwua.org.nz](http://www.pwua.org.nz) \$4.95 (Full time) and \$2.95 (Part time)

Each year of the collective agreement, **only members will be entitled to NZQA training** or any course up to a maximum value of \$250 per year. Contact your DX manager for more information.